







### **About This Report:**

This document is an annual guide about POINT organization for the year 2020.

It's been designed to provide, to whom it may concern, comprehensive information about POINT's annual performance and achievements.

This report shows a specific definition of POINT's programs in the different humanitarian work sectors, which include details of each implemented project of our missions and branches around the world.

Additionally, it shows the organizational chart of POINT.

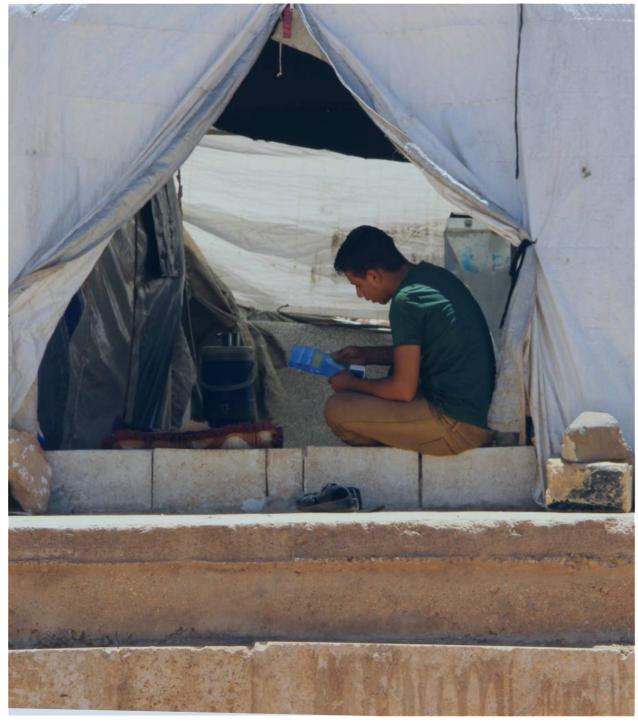
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### **About POINT**

POINT was established **as NGO** by a group of Diaspora humanitarian experts. As an NGO, the co-founders of POINT realized the crucial gaps between providing aids and the need for building the resilience of communities. We believe at POINT that the best solutions to support the people in crisis should be by a quick transformation from rapid response to resilience method, as this approach within humanitarian operations is crucial to the first efforts of a community to recover, rise again, and start to use their capacity, starting from education and livelihood at the first stages, ending by early recovery and rehabilitation at later stages.

POINT has figured out the gaps that prevent the civil societies to play a greater role in improving the response to the crises by building their capacity internally using the available resources in the affected communities. For that, POINT works in two wide domains in parallel, the first one is providing empowerment support to the affected communities from the crisis, and the second one is developing the capacity of Local actors. This is to strengthen their qualifications, voices, increase their impact and bring about the development of a diverse, inclusive and independent civil society.

POINT works in many countries closely with civilians like IDPs, Refugees, Returnees, and host communities, In addition to the local initiatives, local NGOs, and INGOs. For that, POINT has organized to hire all needed experts, skills, and tools that are necessary for POINT mandate in resilience and organization development. POINT always seeks to increase its geographical coverage areas in the world to reach the most vulnerable civilian groups and work with them hand in hand for a better sustainable life.

POINT is registered in Sweden as non-profit organization and have missions in Turkey, Iraq, Yemen, and Syria.

### **VISION**

Stabilized Civil Communities Socially and Economically

### **MISSION**

To enhance knowledge, abilities, and skills, of affected civilians and local actors by providing them with fundamental means and creating opportunities for a greater role in community stabilization.

## **OUR PRINCIPLES**

### **01** Humanity:

We believe in respecting human lives, dignity, and freedom.

### **02** Impartiality:

we believe that there are no differences between people because of their nationality, race, religion, caste, or political affiliation.

### **03** Neutrality:

We maintain credibility by not taking a position for or against any party.

### **14** Commitment:

We devote all the capabilities, resources, and tools to provide the best performance and optimal services to all participating parties.

### **05** Inclusive:

We believe that partnerships with individuals, other organizations and communities promote creative and fruitful initiatives.

### **06**Respect:

We believe people affected by disasters can and should be empowered to contribute to relief, rehabilitation and development efforts.

### **17** Accountability:

we comply with all international humanitarian and professional standards with all parties according to Core Humanitarian Standards CHS, the international standards for quality and accountability for humanitarian work.





## **VOCATIONAL TRAINIJNG ON ELECTRICITY FOR 550 YOUTH IN NORTHERN ALEPPO**











### **PROGRAM**

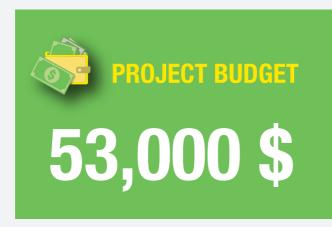




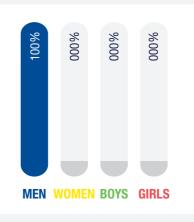


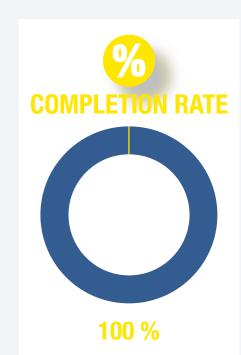
## - AREA SYR, ALEPPO













### **OBJECTIVES**

Supporting war affected communities with vocational trainings in northen of Aleppo

Improving livelihood opportunities for males in

**PARTNER** 

northen rural Aleppo by 30%



## **MAIN TOPICS**











## **SUB ACTIVITIES**



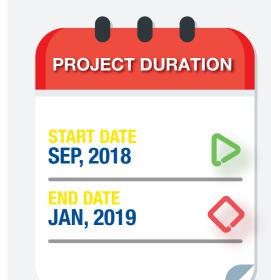
Preparing selection Criteria and announcment

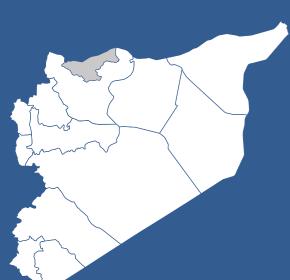


Data verification and Contacting with Trainers and beneficieries



Conduct 14 training in 5 different topics in Jarablus and Mare'





## STRENGTHENING THE RESILIENCE OF IDPS BY ESTABLISHING WASH AND CAMP-EXIT RELATED ACTIVITIES

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### **PROGRAM**





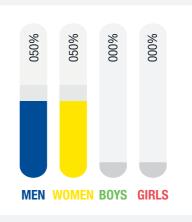


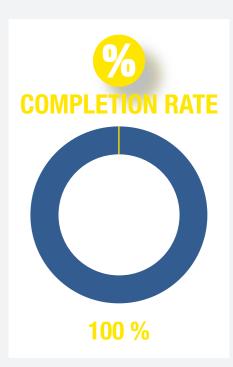
# - AREA SYR, IDLIB













### **OBJECTIVES**

Promoting resilience of affected people through life-saving interventions under WASH and CCCM clusters



### **RESULT**

Supporting camp-exit and decongestion activities



## **MAIN ACTIVITIES**



Support community mobilization by forming one community committees in each of the targeted camps



Improving livelihoods opportunity for male and female IDPs through provision of vocational training



Provide 100 beneficiaries with business training, then 50 mini grants for individuals trainees from Business training



Select 50 training participants for apprenticeships opportunities to link them with labor makets outside camps.









## COLLABORATIVE COMMUNITY SOCIO-ECONOMIC DEVELOPMENT PROGRAM (CCSDP)











### **PROGRAM**

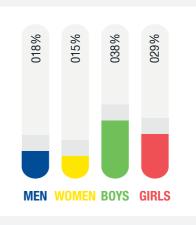


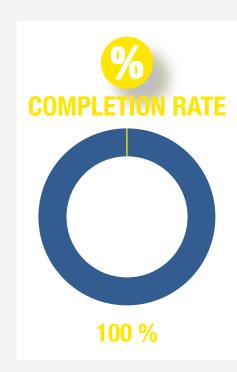














SYR, ALEPPO DARAT AZZA





### **OBJECTIVES**

Contributes to Daret Azza livelihoods



### **RESULT**

Conducting several livlihoods activities to support community ownership

**PARTNER** 

I H F Iraq Huma Fund

## **MAIN ACTIVITIES**



Basic (Social and Economic) Infrastructure Rehabilitation



Sustainable Financing of Vocational Training



Alternative Project Ownership Modalities - Livelihood Grant Support

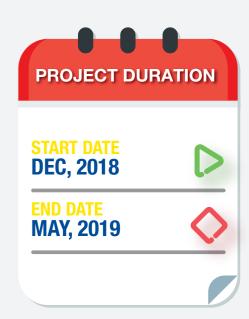


Local Spatial Planning, Implementation and Livelihoods



Establishing a micro-credit mechanisim





## INNOVATIVE LIVELIHOODS SUPPORT FOR AFFECTED COMMUNITIES











### **PROGRAM**







# SYRIA

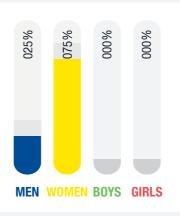


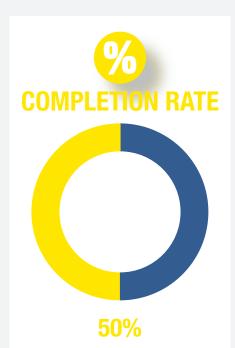




## **BENEFICIARIES**

**100 TOTAL** 







### **OBJECTIVES**

Increase the chances of securing livelihoods opportunities for 100 Males and females with positive effects on the local market and the environment.



### **RESULT**

200 youth in Syria district engaged in profitable livelihood activitie.



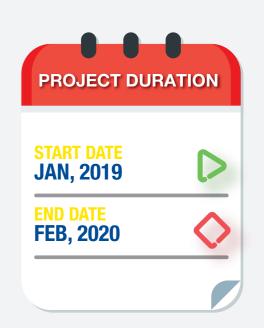
## **MAIN ACTIVITIES**



Provide SME and life skills trainings



Support most vurnuble persons with mini grants



## CCCM CAPACITY BUILDING IN IDP SITES IN NORTH WEST SYRIA THROUGH THE ESTABLISHMENT OF MOBILE SITE MANAGEMENT SUPPORT TEAMS

f







### **PROGRAM**









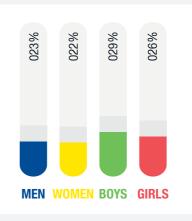


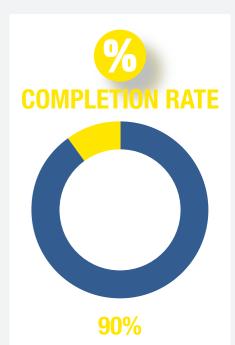






**MAIN TOPICS** 







### **OBJECTIVES**

Support community Participation in Camps in northern Syria.



**SPHERE** 

**PROJECT** 











### **RESULT**

Provide technical support for camp management of informal settlements in camp management and fire safety

### **PARTNER**





## **MAIN ACTIVITIES**



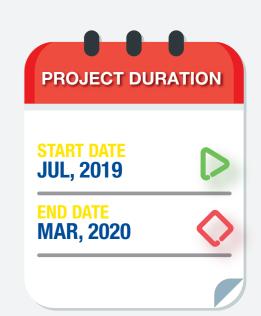
Forming Camp management and fire reduction committees



Support and capacity building of these committees



Improve fire safety of informal settlements by establishing fire points



### SUPPORT THE ENTREPRENEURSHIP SKILLS FOR YOUTH IN RAMADI











### **PROGRAM**





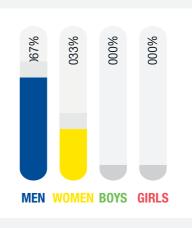


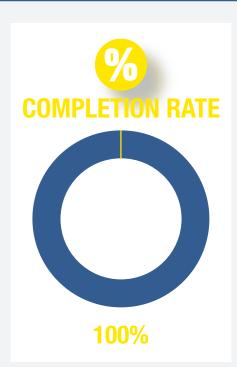






## **BENEFICIARIES 300 TOTAL**







### **OBJECTIVES**

Increase the chances of securing livelihoods opportunities for 300 Males and females in Ramadi with positive effects on the local market and the environment,

**PARTNER** 

REFUGEE COUNCIL



## **MAIN ACTIVITIES**



Provide SME and life skills trainings



## SUB ACTIVITIES



labour and market assessment to ensure restoration of community market, contribution to market supply, and gap identification in value chains



Capacity building of local partners in 1-MERS, Market Assessments, Cash Programming and 2- PCM or based on organization capacity assessment that POINT conducted



Consultation meetings with women beneficiaries to identify women led businesses.



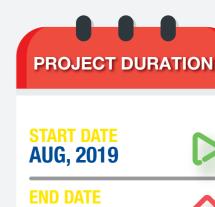
Formation of community committees (This reflect a community based approach to livelihood recovery)



Identify beneficiaries in target areas on vulnerability and skill assessment



Provision of business development training and promoting saving groups as a way to increase financing options for small and micro income-generating activities.







## SUPPORT THE ENTREPRENEURSHIP SKILLS FOR YOUTH IN BASRA











### **PROGRAM**





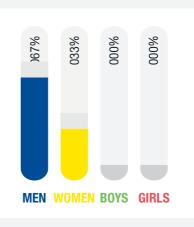


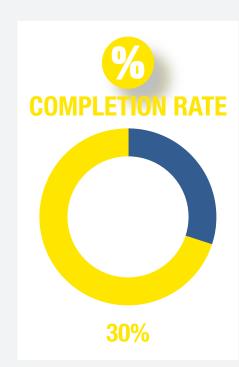












## 4

### **OBJECTIVES**

Increase the chances of securing livelihoods opportunities for 300 Males and females in Basra with positive effects on the local market and the environment.

**PARTNER** 

REFUGEE COUNCIL



## **MAIN ACTIVITIES**



Provide SME and life skills trainings



## SUB ACTIVITIES



labour and market assessment to ensure restoration of community market, contribution to market supply, and gap identification in value chains



Capacity building of local partners in 1-MERS, Market Assessments, Cash Programming and 2- PCM or based on organization capacity assessment that POINT conducted



Consultation meetings with women beneficiaries to identify women led businesses.



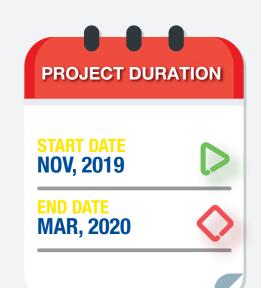
Formation of community committees (This reflect a community based approach to livelihood recovery)



Identify beneficiaries in target areas on vulnerability and skill assessment



Provision of business development training and promoting saving groups as a way to increase financing options for small and micro income-generating activities.



### PROVISION OF EMERGENCY LIVELIHOOD SUPPORT FOR HIGHLY VULNERABLE RETURNEES AND NON-DISPLACED

IN KIRKUK LAILAN CAMP 1, LAILAN CAMP 2, IN DIYALA: KHANEQEEN; JALAWLA & SAADIA AND IN SALAH EL DIN: TOOZ KHURMATU









### **PROGRAM**



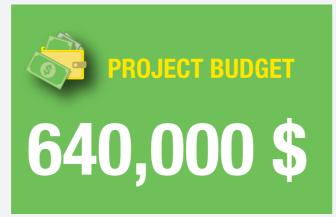




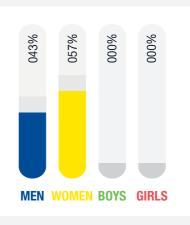


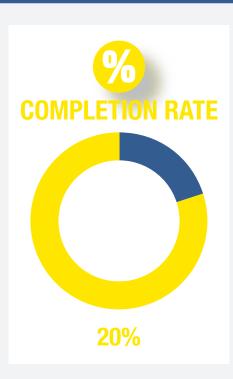
### IRAQ, KIRKUK, DIALA, **SALAH ALDIN**





## **BENEFICIARIES 518 TOTAL**







### **OBJECTIVES**

Contribute to the restoration of sustainable income generation opportunities of vulnerable populations in the conflict-affected areas of Kirkuk, Diyala, and Salahadin.



## **MAIN ACTIVITIES**



518 highly vulnerable returnee and non-displaced individuals are provided with asset replacement grants as well as business development support to restore or establish a sustainable livelihood.



### RESULT

Highly vulnerable returnee and non-displaced families of peri-urban areas and camps of Kirkuk:, Jalawla, Sadiyah and Tuz Khurmatu;Hay Komari-120, Hay Rizgari-114 and a cluster of smaller locations have restored or newly established small businesses that cater to market and community needs in the catchment areas.

### **PARTNER**





## **SUB ACTIVITIES**

labour and market assessment to ensure restoration

of community market, contribution to market supply, and gap identification in value chains

Capacity building of local partners in 1-MERS, Market Assessments, Cash Programming and 2- PCM or based on organization capacity assessment that POINT conducted

Consultation meetings with women beneficiaries > to identify women led businesses.

Formation of community committees (This reflect a community based approach to livelihood recovery)

Identify beneficiaries in target areas on vulnerability and



Provision of business development training and promoting saving groups as a way to increase financing options for small and micro income-generating activities.

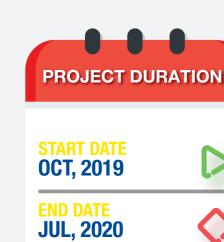
Review the Business plans as results of business training, then evaluate and develop the business plans with Beneficiaries in order to prepare the list of asses for the procurement

Conduct baseline assessment for each beneficiary then Sign MoU with selected Beneficiaries for assets grants

Procurement of assets or preparation of cash-based grant distribution needed for replacement based on assessments/ or select micro-finance institute to distribute the cash grants

Provision of ongoing business coaching and mentoring

monitoring the project activities







## CAPACITY BUILDING FOR COMMUNITY HEALTH WORKERS











### **PROGRAM**







# - AREA SYR, IDLIB





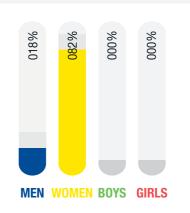


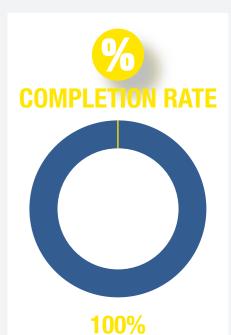
## BENEFICIARIES

**MAIN TOPICS** 

**IYCF** 

61 TOTAL







### **OBJECTIVES**

- 1- Training community health workers on malnutrition and how to deal with it.
- 2- Training community health workers on the importance of feeding infants and young children.



### **RESULT**

- 1- Training community health workers on malnutrition and how to deal with it
- 2- Training community health workers on the importance of feeding infants and young children

### **PARTNER**

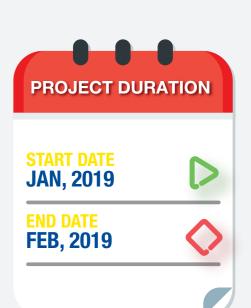












## TRAINING THE CAMP RESIDENTS ON FIRST AID AND EXTINGUISHING FIRES











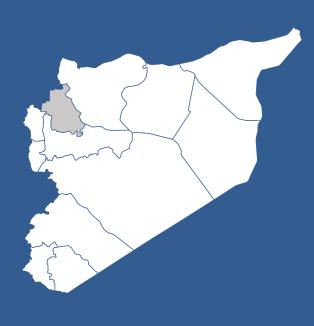
### **PROGRAM**







## - AREA **SYR, IDLIB**



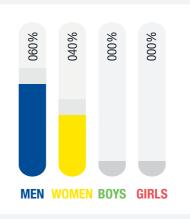


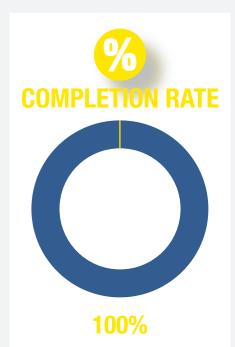


## **BENEFICIARIES**

**MAIN TOPICS** 

**961 TOTAL** 







### **OBJECTIVES**

Training the camp residents on first aid and extinguishing fires



### **RESULT**

Training the camp residents on first aid and

**PARTNER** 

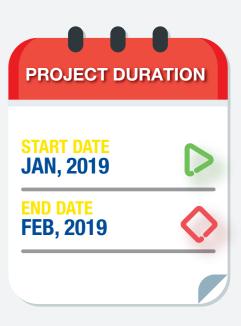
**ACTED** 

17 TRAINERS

FIRE **REDUCTION** 







## CAPACITY DEVELOPMENT MARAM ORGANIZATION STAFF









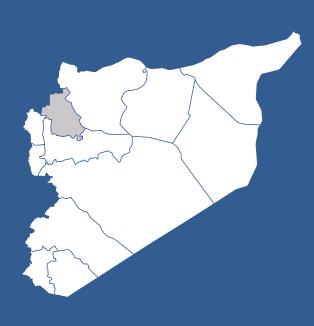
### **PROGRAM**







## - AREA **SYR, IDLIB**







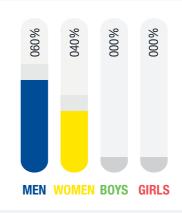
## **BENEFICIARIES**

**MAIN TOPICS** 

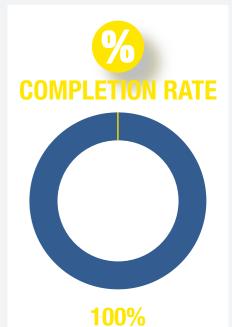
**PARTICIPATION** 

**961 TOTAL** 

**MANAGEMENT** 



**MAINSTREAMING** 





### **OBJECTIVES**

Capacity development Maram Organization staff In the area of accountability, camp management, protection and prevention of sexual exploitation



protection and prevention of sexual exploitation

**PARTNER** 

**ACCOUNTABILLITY** 

05 TRAINERS

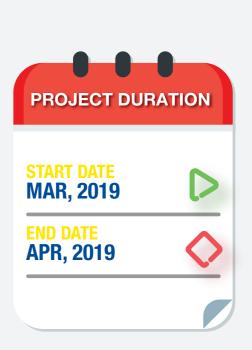






**GENERAL** 

**PROTECTION** 









## TRAINING DOCTORS ON MODERN OBSTETRIC PROTOCOLS

**MAIN TOPICS** 











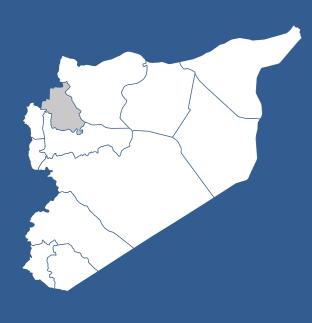
### **PROGRAM**







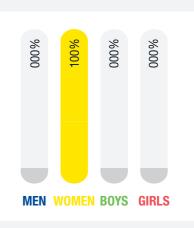


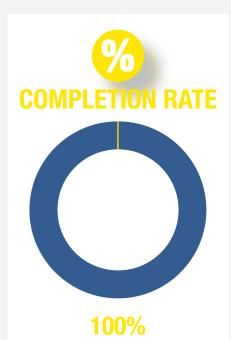














### **OBJECTIVES**

Training doctors on modern obstetric protocols





### **RESULT**

Training doctors on modern obstetric protocols

### **PARTNER**

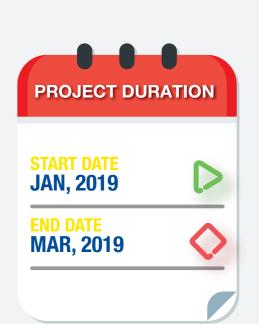




**ALSO** 







## TRAINING DOCTORS AND MIDWIVES ON MODERN OBSTETRIC PROTOCOLS











### **PROGRAM**





CAPACITY BUILDING





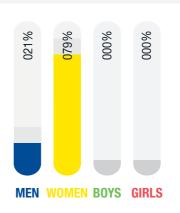


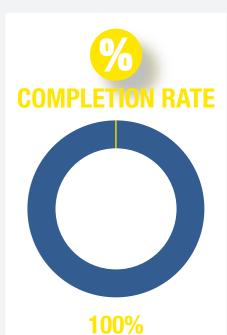


## **BENEFICIARIES**

**MAIN TOPICS** 

**19 TOTAL** 







### **OBJECTIVES**

Training doctors and midwives on modern



### **RESULT**

Training doctors and midwives on modern

**PARTNER** 

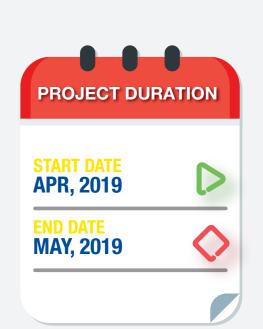




RH PROTOCOL







### **TRAINING DOCTORS**











### **PROGRAM**







## - AREA **SYR, IDLIB**

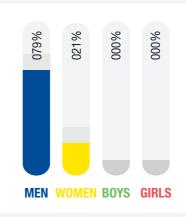


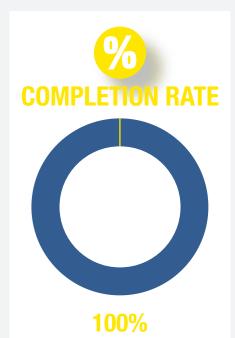




## **BENEFICIARIES**

**64 TOTAL** 







### **OBJECTIVES**

Training doctors in non-communicable diseases and advanced basic life support

RESULT

and advanced basic life support

Training doctors in non-communicable diseases

**PARTNER** 



## **MAIN TOPICS**

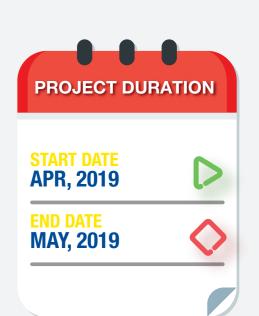
















## TRAINING IRC STAFF TO DATA COLLECTION METHOD AND DIGITAL DATA ANALYSIS











### **PROGRAM**







## - AREA **SYR, IDLIB**

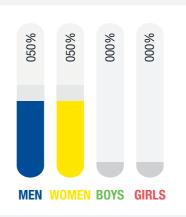


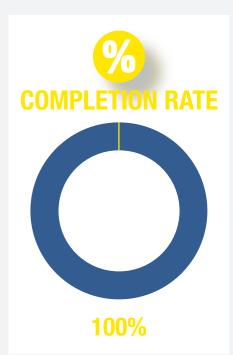




## **BENEFICIARIES**

**19 TOTAL** 







### **OBJECTIVES**

Training IRC staff to Data Collection Method and Digital Data Analysis



### RESULT

Training IRC staff to Data Collection Method and Digital Data Analysis

### **PARTNER**





**DATA COLLECTION METHOD AND DIGITAL DATA ANALYSIS** 











### TRAINING THE MENTAL HEALTH **HOSPITAL STAFF**











### **PROGRAM**









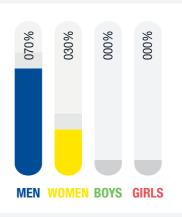


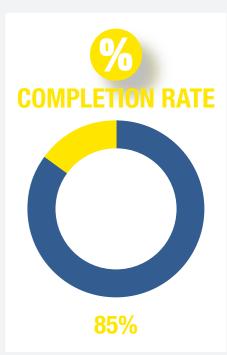
## **BENEFICIARIES**

**MAIN TOPICS** 

**PSYCHOLOGICAL** 

**23 TOTAL** 











### **OBJECTIVES**

Training the mental health hospital staff



### RESULT

Training the mental health hospital staff

**PARTNER** 

**FACILITATION** 

**SKILLS** 











### **MANAGEMENT AND FORMATION OF CAMPS**











### **PROGRAM**











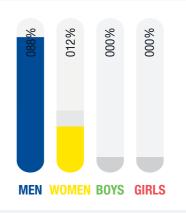


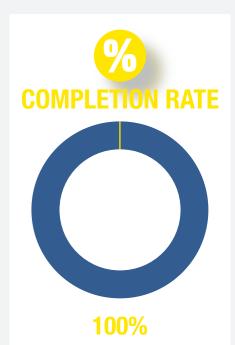


## **BENEFICIARIES**

**MAIN TOPICS** 

**123 TOTAL** 







Management and formation of camps

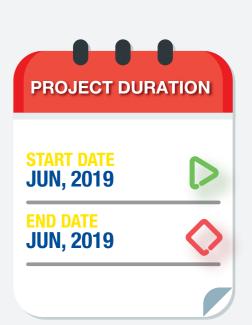


Management and formation of camps













## CAPACITY DEVELOPMENT FOR COMMUNITIES FOR EMERGENCY PLANNING FOR 300 BENEFICIARIES









### **PROGRAM**







## - AREA IRAQ, NINAWA

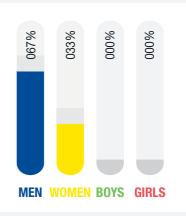


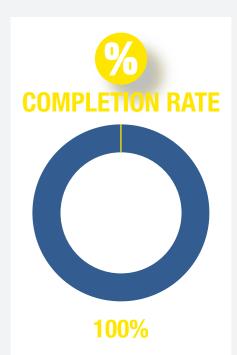




## **BENEFICIARIES**

**300 TOTAL** 







### **OBJECTIVES**

Capacity development for communities for emergency planning for 300 beneficiaries



Capacity development for communities for emergency planning for 300 beneficiaries

**PARTNER** 







**COMMUNITIES** 

PREPAREDNESS FOR



**TOT** 









## CAPACITY DEVELOPMENT FOR ACTED PARTNERS IN DAHUK 140 BENEFICIARIES











### **PROGRAM**









IRAQ, DUHOK



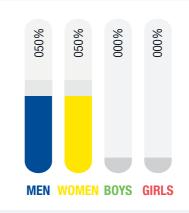


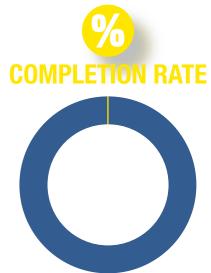


## **BENEFICIARIES**

**MAIN TOPICS** 

**150 TOTAL** 







### **OBJECTIVES**

Capacity development for ACTED partners in





### **RESULT**

Capacity development for ACTED partners in

**PARTNER** 

**ACTED** 







**COMMUNICATION** 

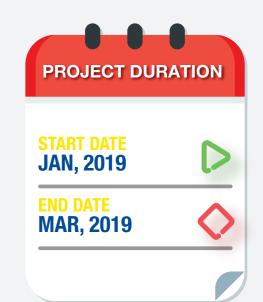
**TEAM** 

MANAGEMENT









## CAPACITY DEVELOPMENT FOR COMMUNITIES AND GOV DEPARTMENT FOR WASH AND MANAGEMENT











### **PROGRAM**









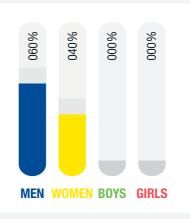


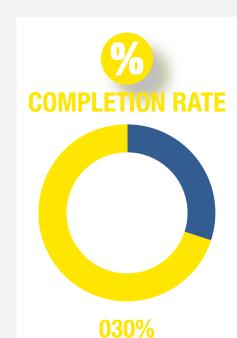




## **BENEFICIARIES**

**200 TOTAL** 







### **OBJECTIVES**

Capacity development for Communities and gov department for WASH and management



### **RESULT**

Capacity development for Communities and gov department for WASH and management

### **PARTNER**





## **MAIN ACTIVITIES**



Establishing the community committees for WASH



Training needs assessment



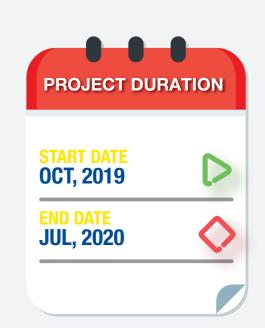
10 workshops based on training needs assessment











## CAPACITY DEVELOPMENT FOR OXFAM PARTNERS (15 PARTNERS)

f









### **PROGRAM**









IRAQ, KIRKUK, ERBIL, ANBAR, SALAH ALDIN, MOUSEL, BAGHDAD, DIALA, SULIMANYAH





**OBJECTIVES** 

Capacity development for oxfam partners 15

RESULT

Due diligence reports for all Oxfam partners

**PARTNER** 



## 15 ORGANIZATION





Kick off meeting and presentation of work approach



Preparing the Due diligence tools



field Meeting with partners for data collection



validate the data and make meeting with partners for Analyiz the data and information



Preparing the draft report



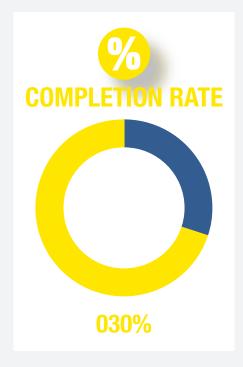
Validate the reports with Oxfam

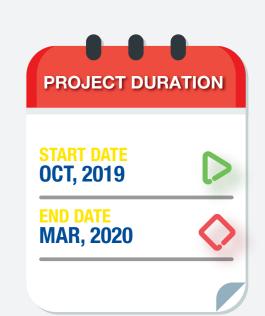


Validation meeting the report with partners



send the final report for partners after the validation sessions





### **DEVELOPMENT FOR SDOUROUH POLICES**











### **PROGRAM**



















### **OBJECTIVES**

**Development for Sdourouh Polices** 



### **RESULT**

**PARTNER** 

Development for Sdourouh Polices

## 600

## **MAIN ACTIVITIES**



Review the current polices of Sorouh



insert the comments and recommandation for development



discuss the recommandations with Sorouh



address the recommandations and develop the polices



handover the polices for Sorouh

mandover the polices for 50



## CUSTOMIZED SPHERE TRAINING MATERIALS FOR SYRIA CONTEXT AND TRANSLATE THE MATERIALS TO ARABIC

f







### **PROGRAM**







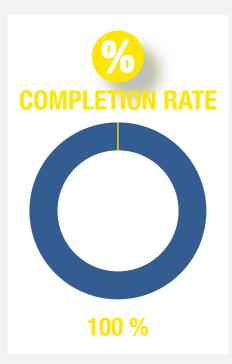














### **OBJECTIVES**

Harmonized the training materials for Arabic and Syria context



### **RESULT**

- 1. translated materials in arabic
- 2. customized training materials for Syria Context

### **PARTNER**



## 6000

## **MAIN ACTIVITIES**



review the training materials



translate the materials to Arabic



proof reading of translated materials



consultation session for the materials for Syria context



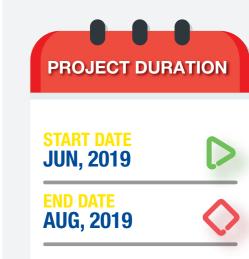
developing the training materials for Syria Context



testing the materials for workshop inside Syria



finalizing the materials and send the final materials for Sphere Geneva



## POINT PROGRAMS



## CAPACITY DEVELOPMENT ON ORGANIZATIONAL AND OPERATIONAL LEVELS FOR SARD SYRIA- TURKEY PROTECTION PROEJCT STAFF AND PARTNERS STAFF











### **PROGRAM**



PROTECTION & EDUCATION

CAPACITY BUILDING









## **BENEFICIARIES**

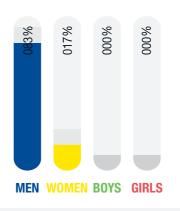
**MAIN TOPICS** 

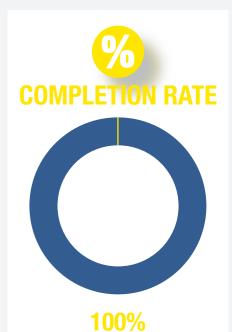
**REFFERAL** 

**PATHWAYS** 

**382 TOTAL** 

CHILD PROTECTION







### **OBJECTIVES**

Strengthening the work of 400 employees in Syria and Turkey to implement protection projects



### **RESULT**

Strengthening the work of 400 employees in Syria and Turkey to implement protection projects

**PARTNER** 





PROTECTION AGAINST

SEXUAL EXPLOITATION AND & PROTECTION







TOT



### **AWARENESS SESSIONS WITHIN SCHOOLS TO ENHANCE** PARENTING SKILLS, RETURN TO SCHOOL FOR PARENTS, AND STUDENTS' PERSONAL HYGIENE









### **PROGRAM**







## - AREA **SYR, IDLIB**

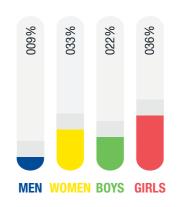


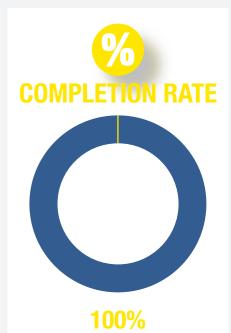




## **BENEFICIARIES**

1458 TOTAL







### **OBJECTIVES**

- 1- Educating parents about parenting skills
- 2- Educating parents and students about the necessity of returning to school
- 3- Educating students on the topic of personal



### RESULT

- 1- Educating parents about parenting skills
- 2- Educating parents and students about the necessity of returning to school
- 3- Educating students on the topic of personal hygiene

### **PARTNER**











**BACK TO SCHOOL SESSIONS** 

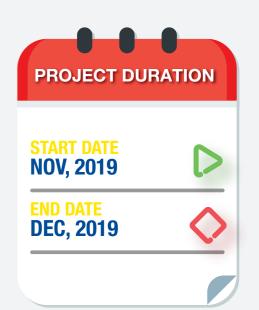


**PROMOTION** 

**SESSIONS** 







### **BUILDING THE CAPACITY OF TEACHERS**











### **PROGRAM**







# SYR, IDLIB

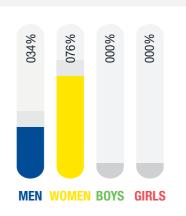


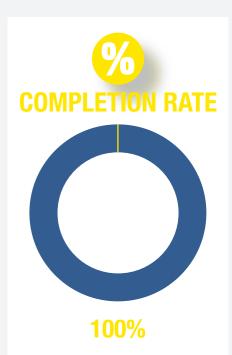


## **BENEFICIARIES**

**MAIN TOPICS** 

**50 TOTAL** 







### **OBJECTIVES**

- 1- Enhancing teachers' capacities to teach in emergencies
- 2- Training teachers on how to first psychological aid



### RESULT

- 1- Enhancing teachers' capacities to teach in emergencies
- 2- Training teachers on how to first psychological aid

### **PARTNER**











### **SOFT SKILLS TRAINING IN RAMADI 25 BENEFICIARIES 30% FEMALE**











### **PROGRAM**



PROTECTION & EDUCATION



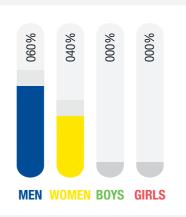




## **BENEFICIARIES**

**MAIN TOPICS** 

**25 TOTAL** 







## - AREA IRAQ, RAMADI





### **OBJECTIVES**

Soft Skills training in Ramadi 25 benef 30%



### **RESULT**

Soft Skills training in Ramadi 25 benef 30%

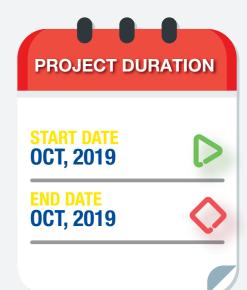


**SOFT SKILLS TRAINING** 



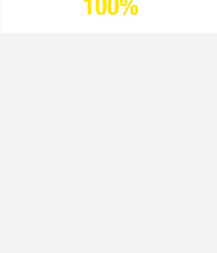






### **PARTNER**





## POINT QUALITY AND ACCOUNTABILITY

### **GENERAL UPDATE:**

MEAL department in POINT is the responsible of monitoring and evaluation of the project that POINT implements , MEAL department used to support and provide programs with information they need to design the project and to insure the best implementation of the activities by the regular reports, MEAL department is in charge of implementing the need assessment researches, and evaluation researches too, in addition to that MEAL department is responsible of insuring the accountability against affected people, by the policies and guidance and by the complaint system that is being managed by the MEAL team staff.

the During 2018 MEAL Department experienced big changes in term of staff and structure and showed development in term of SOP's and Policies.

Regarding to technics and tools, new data collection and data analyzing methodologies were added and being used, and as the programs activities extended to include vocational trainings, MEAL department developed new monitoring methodologies.

And during this year MEAL department started to apply for 3rd Party Monitoring and Evaluation projects and started relationships in this field.

The main approach of this program is community based mainstreaming and capacity development. All activities aimed at ensuring full respect for the rights of the individual in accordance with the letter and spirit of the relevant bodies of law (i.e. human rights law, international humanitarian law, and refugee laws.



### **POLICIES AND SOP'S DEVELOPMENT:**

During 2018 there was a special interest in Policies and Sop's especially that MEAL Staff noticed the need to

### · Complaint mechanism

A comprehensive Complaint Sop, Guidance was developed by MEAL department including a complaint system to be followed for each Complaint to categorize the feedback that comes to the organizations in many categories which enable the MEAL Complaint officer to deal each complaint with specific way. This SOP is supported by forms and trackers that are considered as standard forms for this mechanism.

### · MEAL Policy:

further more the MEAL framework was displaced with more comprehensive MEAL Policy to define and explain the methodologies and principles that MEAL department committed to as the monitoring activities are going on, and to clarify the roles and responsibilities of each department about any proposed or planned a activity.

### · Central Database

The need for central database was revealed during the annual report of organization in 2018, were that a really need to collect all the beneficiaries of the organization activities in one database to making the analyses and the summarize easy and accessible, the central database form are being prepared monthly by coordination between MEAL and Program department to summarize all the month beneficiaries in one form. And in the end of the year this database support all departments in reporting and statistics analyses and support the decision making.

### **ACCOUNTABILITY AND COMPLAINT MECHANISM:**

POINT MEAL Department developed a comprehensive SOP for complaint mechanism, and here are analyses of the tracker the total number of complaints in the tracker are 35 complaint

### **LESSONS LEARNT:**

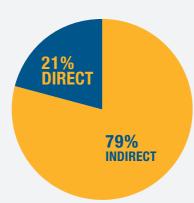
Lessons learnt for now are still recognized and mentioned in the final reports of the projects, and are mentioned in the final reports of trainings that are done by POINT, those learnt lessons are supporting POINT experience, 2019 plan has a section about lessons learnt to be collected in one file and being reviewed in for coming projects. MEAL team worked for the lessons learnt in each project separately, there was a plan to do a lesson leant work shop after each project and this didn't happened in 2018, and this transferred to 2018 to be included in the comprehensive policy of MEAL department.

### MEAL AND ACCOUNTABILITY STATICS



### **BENEFICIARIES**

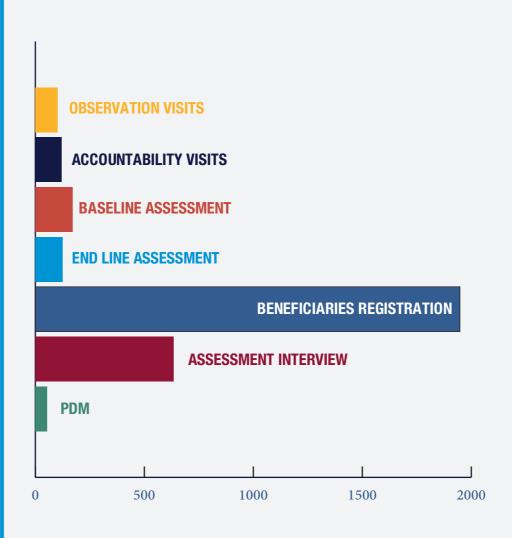


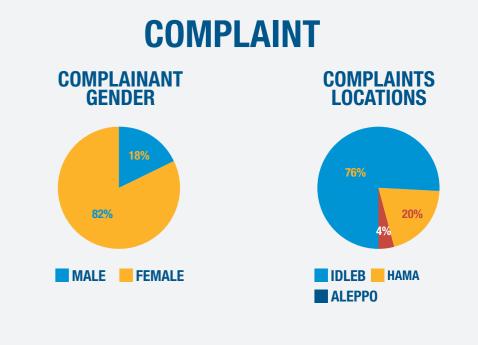


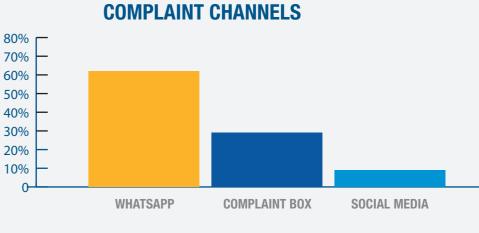
### **BENEFICIARIES**

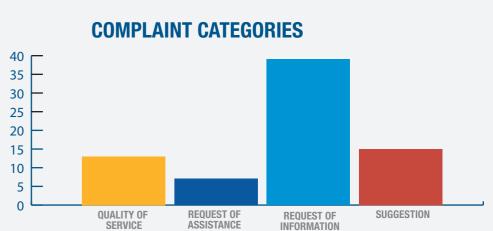


### **MEAL ACTIVITIES**











### **MEMBERSHIP - SYRIA**



OCHA United Nations Office for the Coordination of Humanitarian Affairs















Technical working group for Self Reslience Promotion for IDPs - Syria

### Partnership working group Syria

Technical working group for Camp establishment

**PSEA Network** of Syria

### **MEMBERSHIP - IRAQ**











CASH WORKING GROUP

**Technical Working** group for Vocational training in Iraq



### **MEMBERSHIP - TURKEY**



Livelihoods Working **Groups Turkey** 

**Protection Working Group Turkey** 

Gaziantep CSO platform at Gaziantep Governeor

### **PARTNERS NON-PROFIT / SYRIA**































































### PARTNERS NON-PROFIT / SYRIA



















### **PARTNERS NON-PROFIT / IRAQ**























### **PARTNERS NON-PROFIT / TURKEY**



**NEAR** 

Network for Empowered Aid Response



CONCERN

worldwide





















spark











### **PARTNERS - UN AGENCIES**











## Google

**PARTNERS - COOPERATIVE** 

















## **STRUCTURE**

