2020 POINT ANNUAL REPORT **MEAL Statics** iji) | |-| \ \ \ \ \ 0 Accountability Monitoring Observation Assessments field visits visits 287 **737** 225 249 iii) !: PDM Complaints **Complaints Boxes** instaled 572 94 93 Complaints iji 0 Complaint Complaints What's App Field team Channel Box 62 26 6 Complaint Information Suggestions Service Assistant General Request Feedback Quality Request Categories 56 **15** 6 10

Partners List

Membership - Syria

- CCCM Cluster
- Global Education Cluster
- NGO Forum
- OCHA
- Global Protection Cluster
- GBV Sub-Cluster
- (WOS) Food Security Sector
- (GECR) Global Cluster for Early Recovery
- UNDP
- Partnership working group
- Technical working group for Camp establishment
- Technical working group for self reslience ppromotion for IDPs
- PSEA network of Syria

Membership - Iraq

- Emergency livlihoods cluster
- Iraq Education Cluster
- Food Security Sector
- NGO coordination commitee for Iraq
- OCHA
- (CWG) Cash working group
- Technical working group for vocational training in Iraq

Membership - Turkey

- SPHERE
- Livlihoods working groups
- Protection working group
- Gaziantep CSO platform at Gazinantep governeor

Non-Profit Partners Iraq

- Acted
- Alghad
- NRC
- Bahar
- -OXFAM
- GOAL
- World Vision
- Save the children
- Mercy corps
- Soroh
- Spark

Non-Profit Partners Syria

- Acted
- AFAD
- Arche noVa
- Bahar
- Care
- Islamic Relief
- IRC
- Expertise France
- Goal - IMS
- CRS
- Concern
- IYD
- Midmar
- Medicine Du Monde
- Jusoor
- Maram
- World Vision
- Relief Iternational
- SARD
- NRC - HIHFAD
- People In Need
- Qatar Charity
- SAMS
- Save The Children
- Shafak
- Civil Defense
- Svria Relief
- UOSSM
- War Child
- Welt hunger hilfe
- Medical Teams
- Geras Alnahda
- Olive brunch
- Space of Hope - SEMA
- Violet
- Sham Humanitarian
- Ataa
- Asfari Foundation

Partners **UN Agencies**

- IOM
- UNDP
- OCHA
- IHF

Non-Profit Partners Turkey

- Acted
- Free Press Unlimited
- IDA
- International Medical Corps
- NEAR
- Concern
- SPARK
- Syria Relief
- SAMS
- Jusoor
- Gaziantep champer of commerce
- SARD
- Innovation
- Gaziantep Education Directorate
- Gaziantep Municipality

Partners Cooperative

- Google
- Microsoft
- AKTIS
- Osman Consulting
- CREATIVE
- (CRSM) Center for resources & system management
- Orient Policy Center
- Hasan Kalyoncu university
- Talal Abu-Ghazaleh Organization